Frequently Asked Questions

1. When are bookings open?: From 1 Oct. For full details and entry forms see website
2. When do bookings close? All places tend to get allocated by mid January
3. Do you operate a waiting list? Yes, once we are full we operate a short waiting list. You will still need to submit a booking form and pay the full fee
4. Do you operate deferments? No
5. How much is it per person? £25. See website and entry form for more details
6. Is there a group discount? No
7. Can we cancel and get a refund? Up to 30 April 2020 we will refund your entry fee less £5 admin charge – see entry form for details
8. Can we substitute? Yes, provided the original entrant cancels, the substitute submits a completed entry form and a £5 admin payment is made either electronically or by cheque (see entry form for fuller payment details)
9. Are there entries on the day? We cannot guarantee this. We recommend you book in good time either to get a place or to get on the waiting list.
10. Do we have to get sponsorship? No If individuals or groups wish to be sponsored then that is a decision for them and LBC has no involvement in it
11. When can I expect to hear if I have a place? Confirmations will be sent out periodically, the first batch will be during the first week of December.
12. When will I get my final paperwork? Available to download on 6May. Check website regularly for updates.
13. Why haven’t I received my confirmatory number? Maybe…
	1. Is admin@leadenboot.com in your contact list? If not, have you checked your junk/trash folder?
	2. Is your booking form name consistent with your banking name?
	3. Was your email address legible?
	4. Confirmations will be sent out from 1 Dec. Thereafter you should expect to hear within 2/3 weeks of sending your entry form and fee
14. Do I need a map? See terms and conditions on entry forms
15. Do I need to take my own food and drink? Optional. Snack and drinks are provided at all manned checkpoints
16. Can you cater for GF/vegan/vegetarian? Make your requirement clear on your entry form to ensure you get the post event meal you want. We cannot assure you that the checkpoint snacks will cater for all dietary requirements.
17. Can I have my own food delivered to the checkpoints? Yes – if you have a friend to do it for you.